

The following payment methods are available:



Direct Debit from a Credit Card.



Online by Credit or Debit Card



Online by PayPal



Invoice where a payment can be made by EFT or BACS.

Additional Billing and Payments Information

VAT invoices will be delivered by email to the email address that was used during the signup processes. The customer remains solely responsible for advising VoIPcloud, should their contact email address change at any time.

Direct debit payments from a credit card or PayPal will be automatically processed within 2 calendar days of notice being given unless VoIPcloud, has agreed otherwise.

The billing period commences on the first of the month. Payment for the first month will be calculated pro-rata.

Customers on post paid billing models will be invoiced on the 1st of each month for the previous months subscriptions and usage. Payment terms for post paid billing models are 14 calendar days from the date of invoice.